

Smart way to manage  
Customer activities effectively

## QUEUE MANAGEMENT SYSTEM

Innovative solution which integrates latest technology available to effectively monitor the queue system in your service centers and streamline the day to day activities.

- Multiple Counter facilities
- Multiple Services Integration
- Interface for Audio and Video display systems to the customers
- Smart logic to distribute the queue to multiple Customer Service Executives on Run time
- Provision for managing 'Missed Queue': If a customer is not available when his number is called, system will manage the same and put it in Unattended Queue to service the customer subsequently.
- Provision for Ad-serving: Refulgence understands the need of effective marketing. The display interface has been designed with scientific approach to provide place holders for 'ad - serving', which you can effectively use for marketing campaigns without disturbing the queue system.
- Value added Reporting: QMS provides a host of reporting options to enhance and improve the quality of your services.



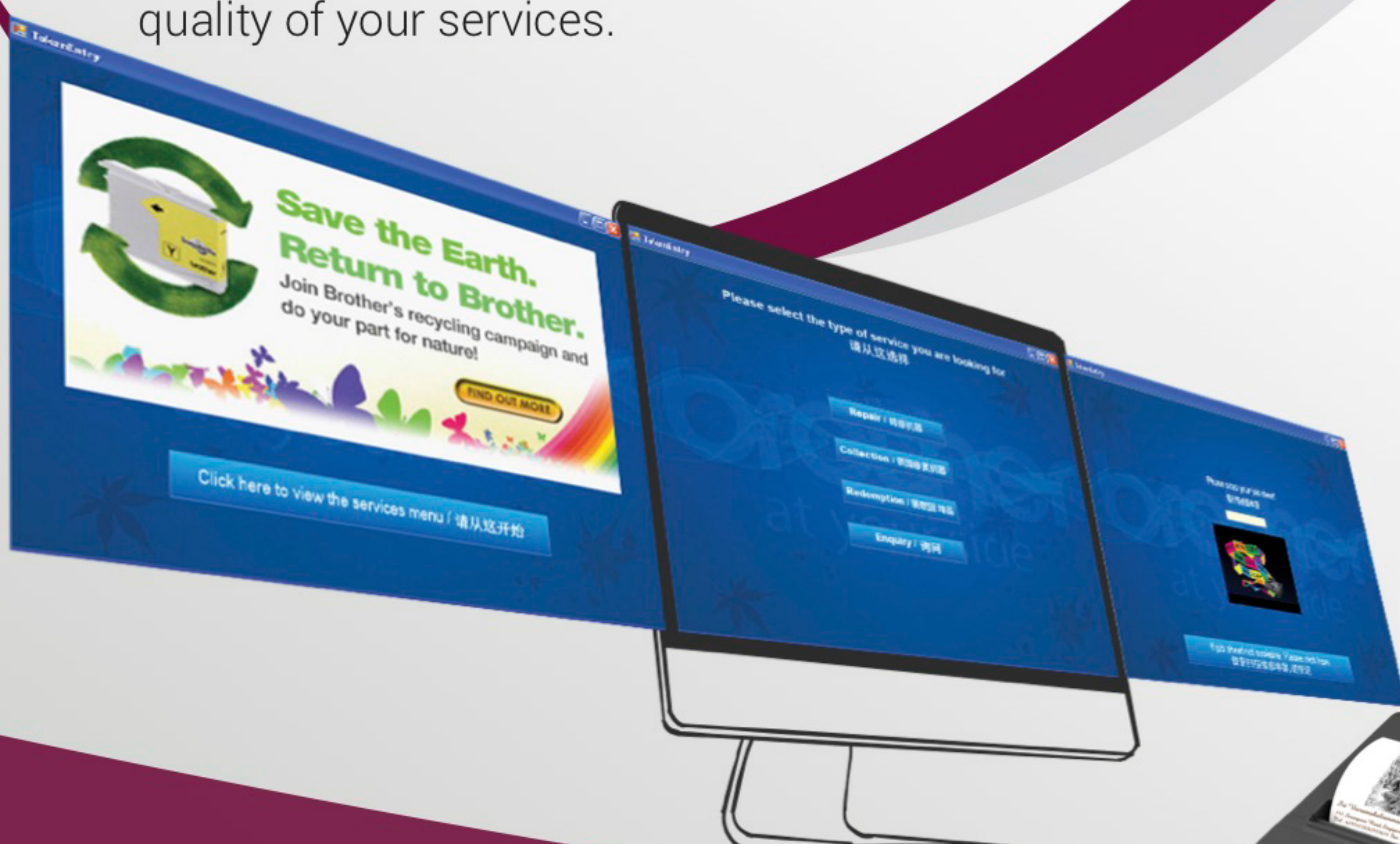
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**today!**  
**for Live Demo**

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